

How to establish a disaster-resilient ageing community based on local elderly welfare institutions in Taiwan?

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Abstract

While ageing population in Taiwan surged to 11.5% in 2014, ageing in place has become an emerging concept in public health policy, which proposes a community-based care model to cope with increasing ageing population. Among all the issues regarding population ageing, disaster preparedness from natural disasters would be the most challenging. Meanwhile, local elderly welfare institutions with relatively sufficient storage, professional nursing/medical care services could be able to sustain better self-support status during and after disaster. According to the experience in Taiwan, rescue force usually could not reach most rural area very quickly when disaster occurring due to the disconnected communication and destructed routes. Local elderly welfare institutions could act as shelters for community residents. In recent years, there have been more attention given to capability of disaster resilience for elderly welfare institutions in disaster management. Discussion regarding how institution resilient capacity could be enhanced in the community is still lacking.

The aim of this paper is to explore how well communities could respond to disaster by integrating the existing elderly welfare institutions. This paper would divide into two parts. The first part is the analysis of the spatial distribution of elderly welfare institutions in disaster potential area in Taiwan. And the second part will define the role of elderly welfare institutions about institution for community, and identify the disaster-resistant level for disaster-resistant institutions. Finally, it would feedback to overall institutions in community for disaster management policy at local level. The framework is expected to propose a community-level disaster management and enhance disaster carrying capacity.

1. Introduction

1.1. Research background

1.1.1. Long-term care challenges for the ageing in Taiwan

In Taiwan, the population above 65 years of age reached the standard of an ageing society and the proportion was over 11.5% in 2014, which surpassed the benchmark of an ageing society which is 7%. It is estimated that the proportion will go up to 14% in 2017 and become a super-aged society. After one-decade, Taiwan will become a super-aged society. Meanwhile, the ageing process will make younger population decrease and dependency ratio surge. The demographic change is not only in the age structure but also in the size of households. Only half of elderly people in long-term care live with their children, yet the size of households continues to shrink. The number of elderly by families has declined due to the lack of caregivers among family members. Elderly care, however, is not affordable for most families. ("White paper of population

Compared to the complete network available for evacuation and disaster reduction, elderly people in rural areas face more threats and difficulties regarding the disaster management process. Since young people leave their hometowns, this also increases both the

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elderly living alone and their vulnerability to a disaster. So, the establishment of disaster relief services is necessary at the local level.

1.1.2. Ageing in place

A common issue of ageing is the lack of adequate and affordable health care in the places where people live, as they are no longer able to live in their own homes. World Health Organization's guide for global age-friendly cities, based on the concept of active ageing. An age-friendly city should adjust the structure of urban spaces to make services and facilities in the environment more available for the elderly to meet their needs.

One of the principles of an age-friendly city is to offer community-based support services, which are important for maintaining the health and independence of old people in the community. On the other hand, the community should be responsible for emergency services, including older people's needs and capacities in preparing for and responding to disasters.

Shih (1999) proposed that long-term care should transform from care in the community to care by the community, and finally to care with the community. Wu and Chuang (2008) mentioned that the goal for a long-term care policy in 21st Century Taiwan should be to provide local services that connect resources in the community to establish a long-term care system on the community. This kind of long-term care follows the concept of ageing in place, which enhances the cost-effectiveness of the service. At the same time, the key role of long-term care gradually transfers from the home to the community.

1.1.3. Long-term care model in Taiwan

The long-term care model in Taiwan can be divided into three parts, and each part provides different kinds of services to meet the needs of the elderly. It should include home-based services, community-based services, and home-based services. Home-based services are aimed at incompetent elders get continuing care, and caregivers will provide services at home. Community-based services are aimed at enhancing the willingness of family caregivers to advance the independence of the elders in the community, which provides services and support to the elderly. These kinds of services help the elderly to stay in their families and accept different professional services at the same time. Finally, institution-based services provide care for the elderly in daily life and with whole-day medical assistance.

In recent years, the local government tried to promote community care services. Under the Long-term Governance, from 2013 to 2016, there were subsidies for nutritious catering services, and various other welfare activities for the elderly.

In the Senior Citizens Welfare Act, Article 19 clearly states that institution-based services should integrate with family-based and community-based services, and give support to family-based and community-based services. It shows that long-term care in Taiwan has been developing from institution-based care to community-based care to fulfill the spirits of aging in place, so elderly welfare services, in addition to the original work of these institutions, should take up the crucial role in the long-term care for the elders of a community.

Table 1. Comparison of institution-based services, community-based services, and home-based services

Category	Institution-based services	Community-based services	Home-based services
Attributes	To provide all services to the elderly in the institution	To provide services in a specific place in the community	To provide services at home
Content	1. Residence services 2. Medical services	1. Health care services 2. Medical services	1. Medical services 2. Recovery services

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3. Recovery service	3. Recovery service	3. Body care.
4. Livelihood service	4. Aids service.	4. Housekeeping service.
5. Food service.	5. Psychological	5. Visit-care service.
6. Emergency care	6. consultation service	6. Phone-care service.
service.	6. Day-care service.	7. Food service.
7. Social life service	7. Food service.	8. Emergency care service.
8. Parent education	8. Family support	9. Household cleaning
service.	service.	service.
9. Day-care service	9. Education service.	
	10. Legal service.	
	11. Transportation	
	service.	
	12. Retirement	
	preparation service.	
	13. Recreation service.	
	14. Information supply	
	and transfer service.	

1.1.4.! The need for community-oriented long term care facilities

The focus of long-term care for elderly people has gradually shifted from institution communities, and the institutions have become part of the professional caregiving based services. At the same time, institutions can make use of resources in the community to provide informal assistance to residents inside institutions, so community-based care for elderly people is regarded as a concept of self and mutual assistance (Chen, 2009). Lai (2009) defines an institution as more than just a place separated from the outside with a high wall. It should integrate with the community actively and remain in a good relationship with the community. On the other hand, community-based care is a welfare provision from nation to community, so he defined the community-based cares of an institution as localization, decentralization, and service based.

Localization is to provide long-term care, varied according to local characteristics. It means that long-term care is not a fixed and inflexible mechanism to apply everywhere. It is long-term care providers shifting from central government to local government. Decentralization. Deinstitutionalization aims to support elderly people receiving care in the community where they live, so all the cares correspond to a miniaturized community.

While institution-based services tend to integrate with community-based care, the welfare institutions has been given more attention. Chuang (2008) mentioned that institutions offer a variety of community-based care, such as home-based care and day care; community residents in a community take advantage of the facilities in institutions to access various functions. Furthermore, institutions could act as emergency shelters because they have living facilities. For instance, there is safety management in kitchens and bathrooms and medical care providers. In addition to providing care to the elderly, elderly welfare institutions have become shelters for the elderly and residents in the community when disasters occur. Institutions can supply their storage of food and water, and they are a comfortable place to sleep (Dosa et al., 2008). Disaster mitigation gradually is incorporated into community-based services that elderly welfare institutions offer. Laditka et al. (2009) discussed the preparedness of elderly welfare institutions after the Katrina Hurricane, and their disaster plans for disaster prevention and protection at the community level excluded the elderly. Likewise, institutions were not aware of existing health care resources, so vulnerable on the face of a disaster.

Above all, the role of elderly welfare institutions, which provide services on institutions, transformed into an important core of the community elderly care outreaching professional medical and multiple care emergency care and disaster prevention services to community, the network of long-term care becomes more accessible to the elderly.

1.1.5.1 Ageing society & disaster vulnerability

With the ageing population quickly growing, there is more attention given to people belonging to a high vulnerability group (Cohen & Ahearn, 1980; Tierney & Fernandez et al. (2002) stated that the vulnerability of the elderly includes mobility of the elderly decreases due to the degeneration of physical function of health. Compared to healthy people, the speed of the elderly to respond to slower. Another aspect focused on the alertness of the elderly to escape a disaster sensory functions of the elderly decline, they are not able to respond to disaster elderly people the loss of social capital, social networks, and socio-economic capability to recover.

FEMA (2012) pointed out the evacuation capability of elderly people is much lower population, and mental traumas make them take longer time to recovery when disaster. Therefore, the elderly suffer higher vulnerabilities from different physical conditions. In the case of an increased proportion of elderly in a population resilience to disasters and reducing their losses from a disaster have become Corresponding to the specific needs of disaster response, The Disaster Prevention Plan (2013) regards the elderly as a disadvantaged group, so they are a priority assistance after a disaster. The Ministry of Interior, the Ministry of Health and governments should promote preparedness for disadvantaged groups, offering host social welfare institutions, and other places to shelter the elderly.

Taking into consideration the different health conditions of elderly people, the strategy change according to differing levels of vulnerability. The National Disaster Prevention Center (NCDR) (2008) categorized the elderly into four groups according to disaster conditions.

(1) The elderly rely on institution-based care:

Because people in this group live in elderly welfare institutions, the preparedness disaster focuses on the safety of the physical environment of an institution, the protection and prevention, plans for disaster management, the delivery of emergency support among regional institutions, and disaster insurance.

(2) Incompetent elderly receiving community-based care:

People in this group need assistance regardless of mitigation, preparedness, and disaster. Consequently, it is necessary to plan shelters with professional care aids, and to provide relative medical facilities for the elderly of specific demographics.

(3) The elderly capable of looking after themselves receiving community-based care: The strategy focuses on education about disasters, so people in this group can gain knowledge of self-protection in the face of a disaster, and strengthen their ability who live alone or are incapable of movement by themselves in a disaster.

(4) Others:

Offer recovery planning about economics and housing reconstruction assistance to

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1.2.! Research Objectives

The vulnerability of elderly people in the face of a disaster differs according to the situation and need for caregivers, and the differences are worthy of more discussion, specifically the enhancement of resiliency to a disaster.

Hence, our research scope covers the review of different types of elderly welfare institutions in the situation that extends from the services of elderly welfare institutions to identifying the role of existing elderly welfare institutions in response to disasters and to provide some suggestions to the entire institution-based service system.

Objective 1: Enhancement of the function of elderly welfare institutions: Disaster response

! Objective 2: Identification of elderly welfare institutions in disaster prone areas

! Objective 3: Suggestions about disaster management to various kinds of elderly welfare institutions

2.! Conceptual framework

2.1.! The role of elderly welfare institutions based on ageing in place

According to the population projection of WHO World Health Organization, the number of incompetent elders will grow four times from 2000 by 2050. And the average percentage of elderly people in Taiwan will become 30% then. There will be plenty of demand for long-term care, including home-based care, community-based care, and medical institution care. In "Global Age-friendly Cities: A Guide", it was mentioned that health and support services in the community are a very important part of maintaining active ageing. Through support services available and multiple services, a long-term care network based on community can be established.

AARP (American Association of Retired Persons) echoed the concept of ageing in place and they advocated for the establishment of a liveable community. The community should have the spirit of active ageing. The principles of a liveable community include connectivity between community and health facilities, supporting home-based or community-based related services, and relative health-based resources to improve the health of the community.

Ageing is a continuous process, and the concept of active ageing can only slow down the process of ageing. When ageing reaches a certain level, elderly people still have to rely on long-term care services, which can provide 24-hour medical care and professional nursing. In the Long-term Welfare Act Article 19, it is mentioned that institution-based service shall be formed as a combination of home-based and community-based services, and shall support home-based or community-based service, which expect elderly welfare institutions can be the main providers of long-term care and home-based services and contribute to elderly people's active ageing in the community. From this act amended from 2014 to now, elderly welfare institutions are not affiliated with the community-based care (Shih, 2013) and there is still a long way to develop a network of long-term care from elderly welfare institutions in the network of long-term care in Taiwan.

2.2.! Strengthening the relief role of elderly welfare institution by reducing the number of at-risk communities

According to Establishment Standards of Senior Citizens Welfare Institutions, long-term care service can be divided into domiciliary care institutions and long-term care institutions. Domiciliary care institutions are for seniors who can take care of themselves for their daily life but without any relative with legal support obligation living. The average

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residents in domiciliary care institutions are better than those in other types. The medical device is relatively simple. On the other hand, long-term care institutions have different characteristics of residents and can be classified into three categories:

- ! Nursing: services for incompetent elderly people who are unable to take care of themselves. Elderly people in need of nursing services such as a nasogastric tube or catheter.
- ! Long-term care: services to elderly people with long-term chronic diseases who need nursing services 24 hours a day.
- ! Caring for senior citizens with dementia: services to senior citizens who are in a middle degree dementia, are capable of moving by themselves, but are in need of nursing services.

Long-term care institutions and nursing institutions should possess the following facilities to support 24 hour care: dormitories, bathing and hygiene facilities, and kitchen. Long-term care institutions lack capabilities and the average health condition is worse. Long-term care institutions have nursing records, pharmaceuticals, storage of medical equipment, and adequate emergency rescue. Long-term care institutions possess nursing stations equipped with a treatment room, service stand, and treatment trolley. These medical facilities meet each of the demands. In the face of disaster, long-term care facilities have more complete medical facilities. Consequently, this type of institution-based service has the potential to provide care for the elderly in a community.

Similarly, the arrangement of caregiver corresponds to different types of institutions. Table 2 below presents the comparison. Due to better health, the elderly in domiciliary care institutions need fewer caregivers than the elderly in long-term care institutions. The density of personnel between the three categories of long-term care institutions from highest to lowest is: caring for dementia senior citizens with dementia, long-term care institutions for nursing, and nursing institutions. In other words, the order of dependency on care giving is that caring for dementia senior citizens is the highest one, and long-term care is higher than nursing. The arrangement of caregiver based services in Taiwan will be sorted by the arrangement of personnel and medical facilities. In this paper: institutions for senior citizens with dementia are on the highest level, followed by long-term care institutions, nursing institutions, and finally domiciliary care institutions.

Table 2. Comparison of caregiver ratio (caregiver to residents) and medical facilities

		Domiciliary care institutions	Long-term care institutions		
			Nursing	Long-term care	Caring for dementia senior citizens
The arrangement of personnel	Nursing personnel	At least 1 staff	1/20	1/15	1/20
	Social worker	1 /80	1 /100	1 /100	1 /100
	Caregivers	Day care:1 Night care:1/3	Day care: Night care:1/3	Day care: Night care:1/3	Day care: Night care:1/15
Medical facilities		A. Nursing records B. Storage of medical equipment	A. Nursing records B. Storage of medical equipment and pharmaceuticals C. Adequate equipments for emergency rescue D. Nursing preparation room, service		

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	equipment pharmaceutical C. Adequate equipments for emergency rescue	stand and treatment		
Level of medical	Lowest	Lower	Higher	Highest

2.3.1 The role of disaster prevention according to the type of the institution

According to the abilities of taking care of oneself in daily life and the strength of institutions provide, the capabilities of disaster protection for institutions are divided into 4 levels. From high to low, the level of disaster protection is: citizens with dementia, long-term care, nursing care, and domiciliary care. When institutions are more incompetent, the institution should possess more medical resources. For example, regarding self-relief, long-term care institutions that provide care to citizens with dementia are much more vulnerable in the face of disaster due to the health status of elderly people in the institution. When disaster strikes, elderly people in the institution cannot rely on their own strength to escape, so the density of caregivers should be higher. The limits for selection of the location of the institution should be stricter. On the other hand, domiciliary care institutions providing care to senior citizens with dementia should be at a higher level of disaster protection due to high resiliency and coexistence with disaster.

Table 3. The analysis of disaster protection in types of institutions

	Domiciliary institutions	Long-term care institutions		
		Nursing	Long-term care	Caring dementia senior citizens
Medical Resources	Lowest	Lower	Higher	Highest
Caregivers	Lowest	Lower	Higher	Highest
Level of disaster protection	Lowest	Lower	Higher	Highest

2.4.1 Challenges elderly welfare institution faced when provide relief services during disaster prevention

The relevant norms about the establishment of elderly welfare institutions focus on the conditions of the building, including the differences among the health conditions of residents, the arrangement of caregivers and medical facility. However, these norms still lack of attention regarding the influence of disaster prevention. In addition, the Establishment of Citizens Welfare Institutions only refers to the requirements of facilities for residents inside the institution, but not to regulations corresponding to disaster prevention.

Regarding local disaster prevention, the Disaster Prevention and Protection Act and Regional Plan of Disaster Prevention and Protection should be conducted by the county and township (town, city) level. Furthermore, township authority is responsible for community disaster prevention and protection affairs. In addition, for disadvantaged elderly, government should provide the necessary assistance at the stage of prevention, protection at the stage of response.

Although the elderly are regarded centrally in the Disaster Prevention and Protection Act, there is still a lack of further discussion about the elderly with different needs in disaster prevention.

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Regarding the lack of regulations about the location of an institution, ins anywhere in a community. As such, there are increasing challenges in response to institution. Lee (2013) discussed the problems institutions meet in the process event-oriented method. Many institutions located in rural areas with properties lack medical resources because cost is the first consideration. Although rural the formal relief network is incomplete in response to a disaster. In addition evacuation and the facilities for disaster protection should be taken into disaster management of institutions. Benson (2002) generalized the factors of e CDC s records. The factors included how long institutions spend on evacuation institutions prepare for disaster mitigation, whether the arrangement of manp whether the storage of water and food is enough, the complex demands for medicin plenty of difficulties institutions will meet in the process of long-distance prevention of disaster tends to seek for a local shelter. In this paper, the elderly welfare institutions will develop on the basis of self-rescue, and them assistance of residents in communities.

3.! Methodology

3.1. Scope of the study

! In order to identify the role institutions should play in disaster prevention a this paper uses the village as a spatial unit of analysis, which corresponds to

3.2.! Secondary database collection

Because the spatial units in this paper are village administrative units, the digital maps will be based on villages. The main sources for data are from t information" of the Ministry of the Interior Department, in 2013, and digital m Ministry of Transportation and Communications. These contain "Taiwan count administrative boundaries" and "Taiwan village boundaries." "The position of slo from 2008 to 2013 ", "inundation potential map of rainfall up to 600mm in one "distribution of fault map" are from National Disaster Prevention and Rescue Cen

3.3.! Overlay analysis of Geographic Information System (GIS)

Through the overlay analysis of potential disaster areas and the distribution institutions, the institutions in high-risk communities can be pointed out. Aft roles of these institutions face in a disaster according to the type of service can be used as basic data for the establishment of the community disaster prevention future.

4.! Issue discussion and preliminary GIS analysis results

4.1.! Preliminary issue of identification and analysis

4.1.1.! Issues I: The distribution of medical care resources in Taiwan do demand of the elderly population in the face of a disaster. When dis elderly in hazard-prone communities are highly vulnerable, and they immediate services of medical resources.

! Analysis:

The distribution of large medical institutions corresponding to the village that major medical resources are located unevenly and cannot assist every village. hand, comparing the distribution of large medical institutions with are out o

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of large medical institutions. As a result, medical resources cannot handle ageing trend, and the communities elderly people live in are unable to provide continuous medical services. The elders are incapable of receiving medical care immediately, so several problems for ageing in place emerge. In addition, when a hazard occurs, those villages cannot get timely medical care.

A community with a high proportion of elderly people contains not only high vulnerability but also low accessibility to medical resources. Under this uneven distribution of medical institutions, communities should seek other local resources with medical and health services.

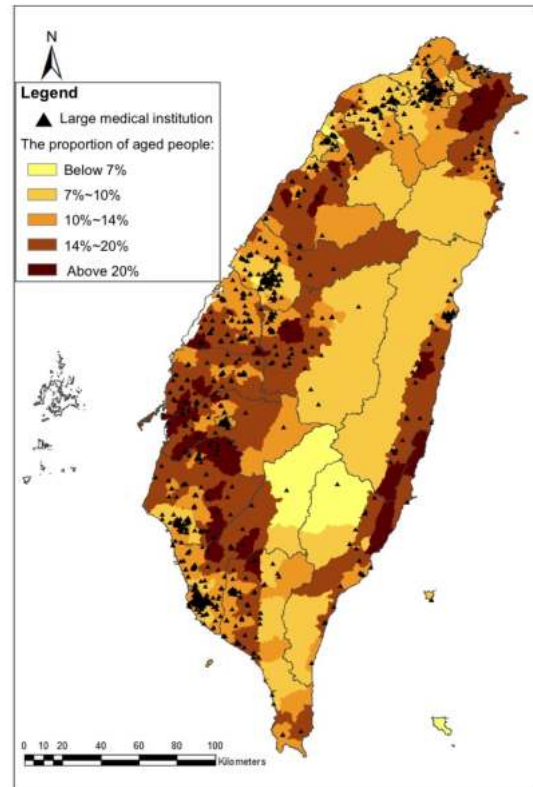
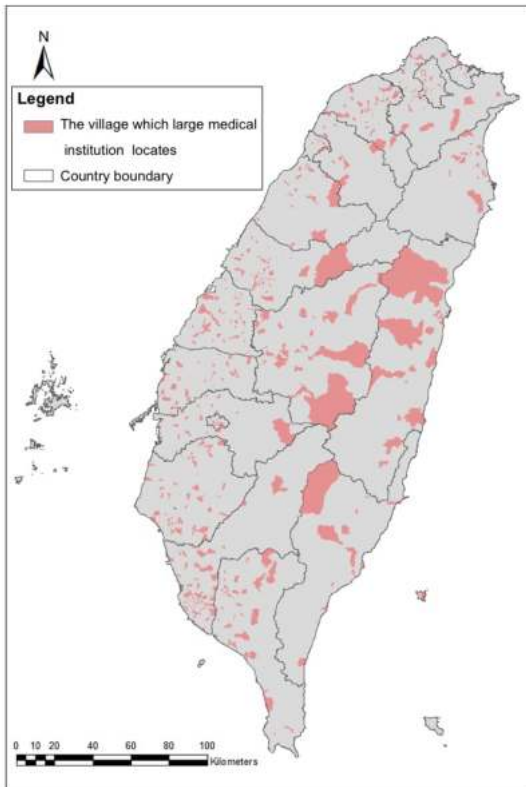


Figure 1. The distribution of large medical institutions in Taiwan. Figure 2. The distribution of large medical institutions in Taiwan corresponding to the village ageing.

4.1.2. Issue II: When located in a high-risk environment, elderly welfare in Taiwan should play a more important role based on ageing in place.

! Analysis:

Dilley (2005) estimated countries most exposed to multiple hazards in a Publication: Natural Disaster Hotspots A Global Risk Analysis. In Taiwan, area and population are exposed to three and more hazards, and 99% of the population have suffered from two and more hazards. Taiwan is the riskiest country for multiple hazards in the world.

As the disaster potential area of distribution shows below, almost all of Taiwan is in high-risk areas. The disaster risk map, earthquake disaster risk map, and inundation disaster risk map show that the maximum rainfall up to 600mm in one day. Through an overlaying analysis of the three disaster risk maps, four communities are located in multi-disaster potential areas, including the community in Kaohsiung City, the Renhe and Dongshan communities in Nantou County, and the Shuangfeng community in New Taipei City. For high-risk areas exposed to disasters, elderly welfare should play a more important role based on ageing in place.

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important to improve their capabilities of responding to a disaster. When co
problem of not having external assistance in addition to local hospitals, lo
institutions with medical resources and professional caregivers can provide r
the community. The function of elderly welfare institutions in a community
than long-term care, and they should be upgraded to provide relief and med
services in the face of a disaster.

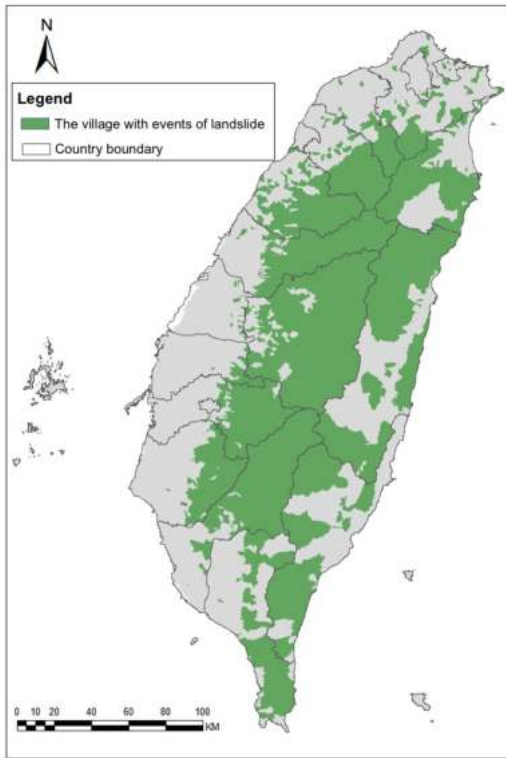


Figure 3. Landslide disaster risk map

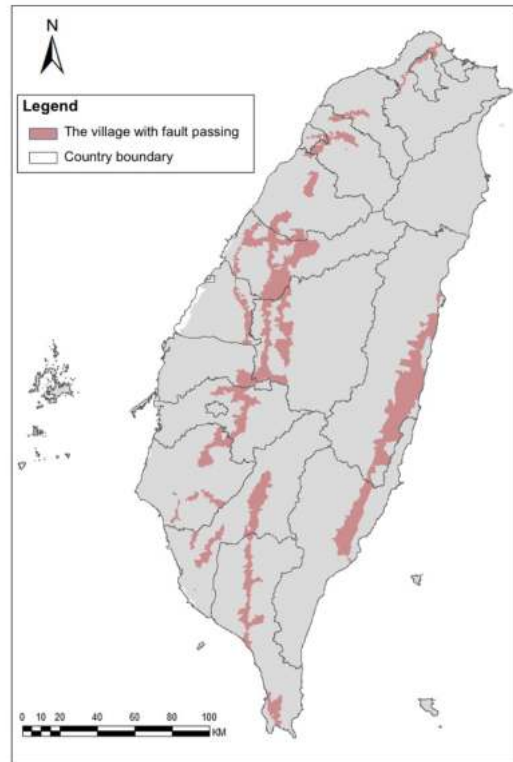


Figure 4. Earthquake disaster

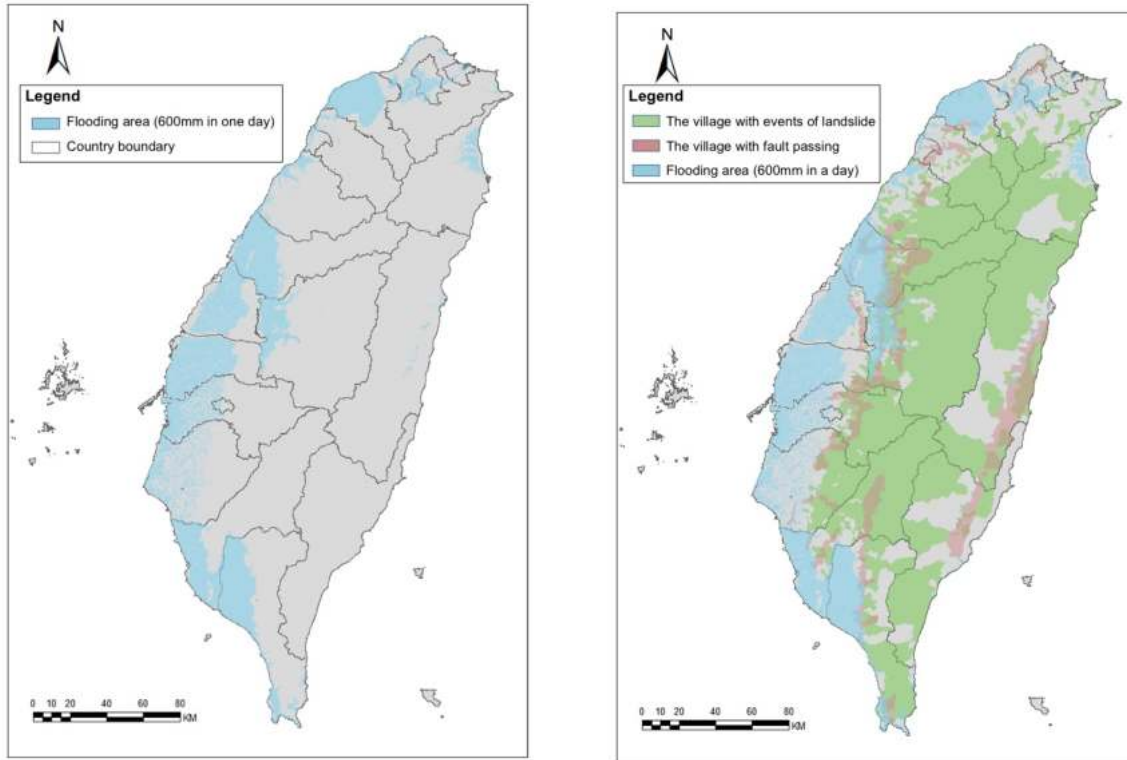


Figure 5. Inundation potential map of Taiwan to 600mm in one day

4.1.3. Issue III: Review of elderly welfare institutions: elderly welfare avoid selecting a potential disaster area as a location.

! Analysis:

In order to implement the spirit of the land of ageing, the role of elderly welfare community contains community-based care services and medical services. Therefore, they are in an important position to provide services to the elderly and they should strengthen their response to disasters and enhance resiliency.

Besides the interior facilities discussed earlier, the location of elderly welfare facilities is the risks in disasters. Therefore, the following analysis will focus on the facilities prone to slope disasters, earthquakes disasters, and flood disasters. The higher level of vulnerability of these elderly welfare institutions.

Table 4. The analysis of disaster distribution in types of institutions

		Disaster type			
		Fault distribution	Slope disasters	Flood disaster	Multiple disaster
Domiciliary care institution		1		2	0
Long-term care institution	Nursing	48	38	185	6
	Long-term care	13	5	41	0
	Care for dementia senior citizens	0	0	2	0

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Tota	62	45	230	6
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Finally, after a comprehensive analysis of the three disasters corresponding community, it turns out that there are 304 institutions located in potential di accounting for 29.50 % of the total number of elderly welfare institutions nearly 30 % of elderly welfare institutions suffer from damage in the face of the residents in the institutions belong to disadvantaged groups, so the vuln gets higher. Thus, elderly welfare institutions should have more stringent s the selection of a location.

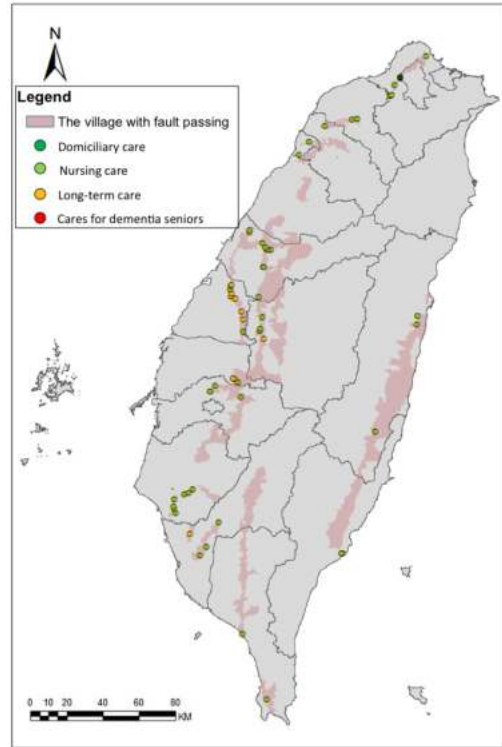
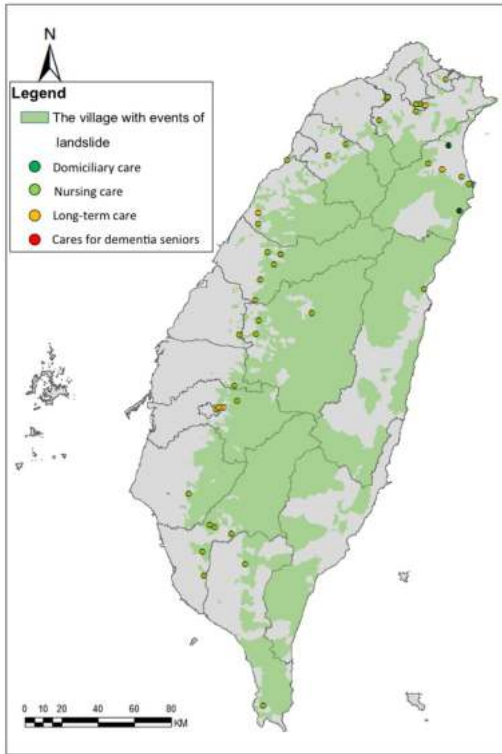


Figure 7. The distribution of institutions in landslide disaster risk map. Figure 8. The distribution of institutions in earthquake disaster risk map.

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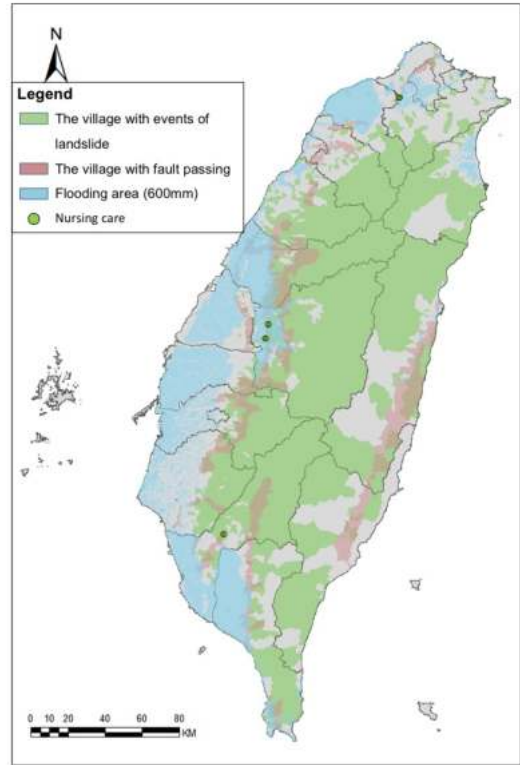
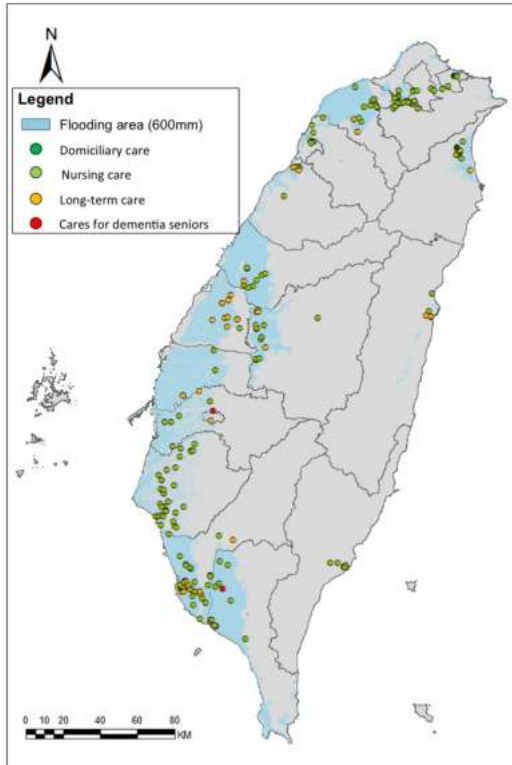


Figure 9. The distribution of institution and inundation potential map of rainfall up to 600mm in one day
 Figure 10. The distribution of institution and multiple disaster risk map

4.2.1. Discussions

Overall, the enhancement of the function of elderly welfare institutions can supplement medical resources. In addition, to strengthen the function of disaster prevention, the selection for a location is as follows:

4.2.1.1. Location Guidance of elderly welfare institution

First of all, the location being selected should not be in a potential disaster area. When considering its feasibility as a shelter for the community, the authorities should propose limitations and regulations for location selection in order to reduce the vulnerability of an institution.

4.2.2.1. The equipment for the mitigation of disaster in existing elderly welfare institutions

Regarding the distribution of existing elderly welfare institutions, many institutions are not in disaster potential areas. In other words, nearby institutions might suffer damage in the event of a disaster. While the existing institutions cannot prevent a hazard from striking, the institutions should improve the structure of building and obtain equipment for the mitigation of disaster, such as fire gates and ramps to improve disaster response.

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4.2.3.! Special designs of elderly welfare institutions in a disaster pot

Since community-oriented elderly welfare institutions will be set up in disaster in the future, those institutions should enhance the function of disaster mitigation in Urban Planning Law and Building Code and Regulations. The special designs include relatively low damage prone area as the location, setting water gates, and the above two floors, which allows residents in the institutions to evacuate to the

4.2.4.! Multi-services of elderly welfare institutions

While the role of disaster response varies in different types of institutions, this type institutions could increase the resiliency of the institution itself. For institutions can adopt some elderly people able to take care of themselves, education and relative training in response to disaster. When disaster strikes, staff of the institution can help evacuate incompetent elderly people. Thus, the institution does not completely rely on the staff, thereby increasing the effectiveness of response.

5.! Conclusions

In this paper, the community-based services of elderly welfare institutions regarding disaster mitigation in the aim of carrying out the spirit of ageing in place, the facilities and caregiver allocations among the different categories of institutions. Institution-based services can offer 24-hour care and medical assistance. Community-based institutions in a community as the disaster mitigation core could provide outreach services, pharmaceutical services and living facilities. This would reduce the vulnerability of elderly in the community. A neighbourhood elderly disaster shelter is particularly significant for communities disconnected with outside. Community-based care can reduce the harm in the environment in the face of disaster, instead of waiting for external rescue. Once a community-based care network is built, it enhances the awareness of the residents in coping with disaster while increasing the resilience of community. The resilient communities can coexist with the disaster (Beatley, 1998) and implement the concept of resilience in the future, there will be a more in-depth discussion the cognitive role plays when forming a community within different kinds of institutions.

When responding to a disaster, institutions should be more open to the residents and should strengthen the role of resistance to a disaster between institutions. The resiliency of a community considers not only the old and spaces but also the relationships between individuals, institutions and community. In consequence, this paper identifies the role institutions play in the face of disaster and proposed some suggestions for institutions use when policy making. On the whole, communities and institutions should form an intimate network of disaster response and mitigation under long-term care. This network enhances both of the resiliency of community and institutions at local level.

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